

## **Introduction**

Welcome to our website. If you continue to browse and use this website, you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern Carseva's relationship with you in relation to this website. If you disagree with any part of these terms and conditions, please do not use our website.

## **Ownership**

The term 'CarSeva' or 'us' or 'we' refers to the The Paradise Tours And Travel whose registered office is 307/6819, Adarsh Society, Samta Colony, Pantnagar, Ghatkopar East Mumbai 400075 Maharashtra India' The term 'you' refers to the user or viewer of our website.

## **Terms of Use:**

The use of this website is subject to the following terms of use:

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9. Your use of this website and any dispute arising out of such use of the website is subject to the laws of India.
10. Specific offers might have additional Terms & Conditions which the user has to comply with in case he chooses to avail that offer.

## **Cancellation and Returns**

You may cancel the booking 24 hours prior to the time of journey, without any cancellation charges for all services. In case cancellation or shorting of the trip is requested within 24 hours of the pick-up time, then following rules will apply:

1. Multi Day trip: The charge for the first day would be deducted from the total amount and refund will be issued to the user.
2. Single Day trip/ Airport transfer: No Refund will be issued to the user.
3. Airport transfer: No Cancellation Charges if Canceled at least 2 hours prior to pickup time.

## **Refunds**

If you are eligible for refunds based on the "Cancellation and Returns" policy above, then the refund will be remitted back to you in 5-7 working days. In case of any issues, write to us at [thecarseva@gmail.com](mailto:thecarseva@gmail.com) or call us at 08080008809